

Wireless Number Portability (WNP) Project Plan Version 1.0

ID	Task Name	Predecessors	Resource Names	Duration	Start	Finish
1	WNP Implementation		WNP Team	586 days	Wed 6/15/05	Wed 9/12/07
2	WNP Report prepared and presented to CWTA		PwC	63 days	Wed 6/15/05	Fri 9/9/05
3	WNP Report presented to CRTC and IC	2	CWTA Task Force,PwC	0.5 days	Mon 9/12/05	Mon 9/12/05
4	WNP Planning Phase			185.5 days	Mon 9/12/05	Mon 5/29/06
5	Plan and Consensus Building		Regulatory	165.5 days	Mon 9/12/05	Mon 5/1/06
6	CRTC develops action plan based on PwC's report	3	Regulatory	10 days	Mon 9/12/05	Mon 9/26/05
7	CRTC proceeding on high priority issues		Regulatory	33 days	Thu 9/15/05	Mon 10/31/05
8	CRTC issues ruling on high priority issues		Regulatory	23 days	Thu 9/29/05	Mon 10/31/05
9	CRTC modifies Decision 99-5		Regulatory	23 days	Thu 9/29/05	Mon 10/31/05
10	CRTC makes determination on the intermodal porting interval dispute		Regulatory	23 days	Thu 9/29/05	Mon 10/31/05
11	CRTC directs CISC WGs to begin work on WNP related work incl. Transfer across exchange boundaries, shared NXX, ICP, etc.		Regulatory	23 days	Thu 9/29/05	Mon 10/31/05
12	CRTC proceeding on other WNP issues		Regulatory	130 days	Tue 11/1/05	Mon 5/1/06
13	PN or Letter issued		Regulatory	50 days	Tue 11/1/05	Mon 1/9/06
14	Comments received	13	Regulatory	30 days	Tue 1/10/06	Mon 2/20/06
15	CRTC issues order	14	Regulatory	50 days	Tue 2/21/06	Mon 5/1/06
16	CLNPC		Regulatory	65 days	Wed 11/2/05	Tue 1/31/06
17	CWTA negotiates with CLNPC		Regulatory	40 days	Wed 11/2/05	Tue 12/27/05
18	CRTC issues ruling approving USA & CLNPC changes	17	Regulatory	25 days	Wed 12/28/05	Tue 1/31/06
19	CISC		Regulatory	125 days	Tue 11/1/05	Mon 4/24/06
20	BPWG NTWG activities take place		Regulatory	70 days	Tue 11/1/05	Mon 2/6/06
21	CISC issues consensus document	20	Regulatory	2 days	Tue 2/7/06	Wed 2/8/06
22	CRTC approves CISC Consensus items and issues orders	21	Regulatory	53 days	Thu 2/9/06	Mon 4/24/06
23	WICIS Development		Regulatory	79 days	Tue 9/13/05	Fri 12/30/05
24	CWTA "Canadianizes" WICIS document		Regulatory	79 days	Tue 9/13/05	Fri 12/30/05
25	CWTA - WNP Project Initiation (PMO Creation)		CWTA Task Force	4 days	Tue 9/13/05	Fri 9/16/05
26	CWTA - WNP Task Force Implementation Kick Off		CWTA Task Force	1 day	Tue 9/13/05	Tue 9/13/05
27	Project Management Office (PMO) created		CWTA Task Force	1 day	Tue 9/13/05	Tue 9/13/05
28	WNP Program Manager assigned	27	CWTA Task Force	1 day	Wed 9/14/05	Wed 9/14/05
29	Other PMO staff nominated	28	CWTA Task Force	2 days	Thu 9/15/05	Fri 9/16/05
30	Project Initiation completed	29	CWTA Task Force	0 days	Fri 9/16/05	Fri 9/16/05
31	SOA/ICP Vendor Selection		CIO	82 days	Mon 1/2/06	Tue 4/25/06
32	Develop vendor evaluation criteria			10 days	Mon 1/2/06	Fri 1/13/06
33	Issue RFPs to the vendors	32		1 day	Mon 1/16/06	Mon 1/16/06
34	Receive responses from vendors	33	PMO	30 days	Tue 1/17/06	Mon 2/27/06
35	Review demos	34	WNP Team	10 days	Tue 2/28/06	Mon 3/13/06
36	Develop matrix to compare vendors	35	PMO	15 days	Tue 3/14/06	Mon 4/3/06
37	Develop weighted scoring	36	PMO	10 days	Tue 4/4/06	Mon 4/17/06
38	Final discussion of vendors	37	WNP Team	1 day	Tue 4/18/06	Tue 4/18/06
39	Contract Negotiation		Legal	5 days	Wed 4/19/06	Tue 4/25/06
40	Review and finalize vendor contract	38	Legal	5 days	Wed 4/19/06	Tue 4/25/06
41	Confirm Neustar Arrangements			30 days	Thu 2/2/06	Wed 3/15/06
42	Negotiations between Neustar and CLNPC on any required changes	23		30 days	Thu 2/2/06	Wed 3/15/06
43	Financial Forecasting & Monitoring		Finance	20 days	Tue 5/2/06	Mon 5/29/06
44	Develop WNP impact to forecast		Finance	20 days	Tue 5/2/06	Mon 5/29/06
45	Intercarrier Contract Management		Legal	82 days	Mon 1/2/06	Tue 4/25/06

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ID	Task Name	Predecessors	Resource Names	Duration	Start	Finish
46	Legal		Legal	82 days	Mon 1/2/06	Tue 4/25/06
47	Establish and review SLAs and inter-carrier contracts with wireless carriers	23	Legal, Provisioning	60 days	Mon 1/2/06	Fri 3/24/06
48	Establish and review SLAs and inter-carrier contracts with wireline carriers	23	Legal, Provisioning	60 days	Mon 1/9/06	Fri 3/31/06
49	Develop process for distribution of roaming agreements to Engineering, Operations and Legal	23	Legal	60 days	Mon 1/16/06	Fri 4/7/06
50	Determine penalties for non-compliance	23	Legal	60 days	Wed 1/18/06	Tue 4/11/06
51	Determine whether pre-paid will be offered to port-in customers	23	Legal	60 days	Thu 1/19/06	Wed 4/12/06
52	Update existing customer contract to include necessary LNP information	23	Legal	60 days	Wed 2/1/06	Tue 4/25/06
53	Develop disclaimer for wireline to wireless ports related to 411, white and yellow pages	23	Legal	60 days	Wed 2/1/06	Tue 4/25/06
54	Develop disclaimer that LD carrier is no longer a choice (wireline to wireless port)	23	Legal	60 days	Wed 2/1/06	Tue 4/25/06
55	Develop disclaimer for time period 911 will not be available (wireline to wireless port)	23	Legal	60 days	Wed 2/1/06	Tue 4/25/06
56	Develop complex porting arrangements	23	Legal	60 days	Wed 2/1/06	Tue 4/25/06
57	Marketing and Sales Strategy		Sales	42 days	Mon 1/2/06	Tue 2/28/06
58	Create Marketing Efforts/Policies		Marketing	30 days	Mon 1/2/06	Fri 2/10/06
59	Develop strategy for retention		Marketing	20 days	Wed 2/1/06	Tue 2/28/06
60	Develop Sales Implementation strategy		Sales	20 days	Wed 2/1/06	Tue 2/28/06
61	WNP Building Phase			175 days	Wed 3/1/06	Tue 10/31/06
62	Network Upgrade		Network Services	63 days	Wed 3/1/06	Fri 5/26/06
63	Ensure that MIN/MDN Separation accommodates IMSI	23,31	IT	15 days	Wed 4/26/06	Tue 5/16/06
64	Provide connectivity to clearing house or clearing house to other service providers	39	Network Services	7 days	Wed 4/26/06	Thu 5/4/06
65	Ensure connectivity exists with NPAC	39	Network Services	5 days	Wed 5/3/06	Tue 5/9/06
66	Ensure consistency of translations to roaming agreements		Network Services	2 days	Mon 5/8/06	Tue 5/9/06
67	Develop process for monitoring MIN/MDN inventory (identify pool of MDN and MINs available)		IT	5 days	Wed 3/1/06	Tue 3/7/06
68	Perform SHLR Upgrade		Network Services	10 days	Wed 3/15/06	Tue 3/28/06
69	Ensure VLR accommodates MDN and MSID	38	Network Services	5 days	Mon 4/24/06	Fri 4/28/06
70	Perform modifications to ensure true ANIs are being passed and appearing on CDRs	38	IT, Network Services	5 days	Tue 4/25/06	Wed 5/3/06
71	Update Network Methods and Procedures - Port Outs		Wireless Technical Support	20 days	Mon 5/1/06	Fri 5/26/06
72	Handling complex ports (Design, Document)	38	Wireless Technical Support	20 days	Mon 5/1/06	Fri 5/26/06
73	Managing network outages (Design, Document)		Wireless Technical Support	20 days	Mon 5/1/06	Fri 5/26/06
74	Service Provider contact (Design, Document)		Wireless Technical Support	20 days	Mon 5/1/06	Fri 5/26/06
75	Call routing information for SLAs (Design, Document)		Network Services	20 days	Mon 5/1/06	Fri 5/26/06
76	Update Network Methods and Procedures - Port Ins		Wireless Technical Support	20 days	Mon 5/1/06	Fri 5/26/06
77	Problem resolution (Design, Document)		Wireless Technical Support	20 days	Mon 5/1/06	Fri 5/26/06
78	Handling complex ports (Design, Document)		Wireless Technical Support	20 days	Mon 5/1/06	Fri 5/26/06
79	Coordinating hot cuts (Design, Document)		Wireless Technical Support	20 days	Mon 5/1/06	Fri 5/26/06
80	Managing system outages (Design, Document)		Wireless Technical Support	20 days	Mon 5/1/06	Fri 5/26/06
81	Managing delayed responses (Design, Document)		Wireless Technical Support	20 days	Mon 5/1/06	Fri 5/26/06
82	Service Provider contact (Design, Document)		Wireless Technical Support	20 days	Mon 5/1/06	Fri 5/26/06
83	Call routing information for SLAs (Design, Document)		Network Services	20 days	Mon 5/1/06	Fri 5/26/06
84	Review Impacts to Services and Features	68	Network Services	20 days	Wed 3/29/06	Tue 4/25/06
85	Determine handset compatibility	38	Provisioning	10 days	Wed 4/19/06	Tue 5/2/06
86	Ensure E911 compatibility	68	Network Services	10 days	Wed 3/29/06	Tue 4/11/06
87	Confirm continued use of existing LSMS			2 days	Wed 4/12/06	Thu 4/13/06
88	Establish LRNs for switches			10 days	Fri 4/14/06	Thu 4/27/06
89	Update LERG for new LRNs	88		5 days	Fri 4/28/06	Thu 5/4/06
90	Update Existing Internal Systems	19	CIO	122 days	Wed 4/26/06	Thu 10/12/06

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91	Call Mediation		CIO	75 days	Mon 5/29/06	Fri 9/8/06
92	Test CDRs to ensure recording of MDN and MSID	23,31	IT	20 days	Mon 5/29/06	Fri 6/23/06
93	Ensure clearing houses accommodates separation of MDN and MSID for roaming		IT	15 days	Fri 6/2/06	Thu 6/22/06
94	Perform call testing (CDR validation)	92	IT	50 days	Mon 6/26/06	Fri 9/1/06
95	Perform testing to validate LRN on CDR	39,92	IT	30 days	Mon 6/26/06	Fri 8/4/06
96	Review and sign-off on test results	94,95	IT	5 days	Mon 9/4/06	Fri 9/8/06
97	Run a billing mock	94,95	IT	5 days	Mon 9/4/06	Fri 9/8/06
98	POS/Provisioning		CIO	104 days	Mon 5/1/06	Thu 9/21/06
99	Update POS and provisioning systems to separate MDN/MSID	23,31	IT	10 days	Mon 5/29/06	Fri 6/9/06
100	Ensure correct number, MDN and MSID are displayed on rep screen	99	IT	10 days	Mon 6/12/06	Fri 6/23/06
101	Modify Provisioning Gateway		Network Services	8 days	Mon 5/1/06	Tue 5/16/06
102	Validate port-in/port-out tables are updated correctly		IT	8 days	Tue 8/15/06	Thu 8/24/06
103	Create test scenarios for provisioning		IT	6 days	Fri 9/1/06	Fri 9/8/06
104	Test provisioning flow through (not including the SHLR)	103	IT	5 days	Mon 9/11/06	Fri 9/15/06
105	Review and sign-off on test results	104	IT	2 days	Mon 9/18/06	Tue 9/19/06
106	Test provisioning flow through (including SHLR and handset functionality) -- dependent SHLR upgrade	68,103	IT	7 days	Mon 9/11/06	Tue 9/19/06
107	Review and sign-off on test results	106	IT	2 days	Wed 9/20/06	Thu 9/21/06
108	MDN/MSID Inventory		Network Services	97 days	Wed 4/26/06	Thu 9/7/06
109	Set up separate inventory databases for MDN and MSID	23,31	Network Services,IT	10 days	Wed 4/26/06	Tue 5/9/06
110	Develop long term solution for MDN/MSID Inventory Management	109	CIO	18 days	Wed 5/10/06	Fri 6/2/06
111	Determine Business Owner for Long Term MDN/MSID Inventory Management	109	CIO	18 days	Wed 5/10/06	Fri 6/2/06
112	Determine Number Pooling Owner		CIO	18 days	Thu 6/15/06	Mon 7/10/06
113	Develop M&Ps for inventory management and pooling	109	CIO	5 days	Tue 7/11/06	Mon 7/17/06
114	Determine Inter-Carrier Relations Owner		CIO	17 days	Tue 8/8/06	Wed 8/30/06
115	Establish Single Point of Contact with NPAC	39	CIO	17 days	Wed 4/26/06	Thu 5/18/06
116	Modify roaming tracking trouble resolution to include consideration of MDN/MSID separation		Provisioning	5 days	Fri 9/1/06	Thu 9/7/06
117	Billing		CIO	98 days	Tue 5/30/06	Thu 10/12/06
118	Update tables with billing charges related to LNP	23,31	IT	20 days	Fri 9/8/06	Thu 10/5/06
119	Ensure billing is based on combination MDN/MSID		IT	20 days	Fri 9/15/06	Thu 10/12/06
120	Ensure flow through/identification of ported MDNs		IT	5 days	Mon 9/18/06	Fri 9/22/06
121	Determine if there are changes to Access billing	92	IT	5 days	Mon 6/26/06	Fri 6/30/06
122	Determine if customers will be charged a contract penalty fee when porting out	44	Legal	4 days	Tue 5/30/06	Fri 6/2/06
123	Ensure pre-paid platform is prepared for LNP	51	IT	5 days	Thu 6/1/06	Wed 6/7/06
124	SOA/ICP Implementation		CIO	135 days	Wed 4/26/06	Tue 10/31/06
125	Establish Single Point of Contact with Vendor	31	CIO	1 day	Wed 4/26/06	Wed 4/26/06
126	System implementation performed by Vendor	39	CIO	42 days	Wed 4/26/06	Thu 6/22/06
127	Agreement on Scope, Schedule and Responsibilities	39	CIO	5 days	Wed 4/26/06	Tue 5/2/06
128	Project Kickoff Meeting	127	CIO	1 day	Wed 5/3/06	Wed 5/3/06
129	Perform high-level business analysis	128	SOA Vendor	5 days	Thu 5/4/06	Wed 5/10/06
130	Review findings with Carrier	129	SOA Vendor	2 days	Thu 5/11/06	Fri 5/12/06
131	Carrier sign-off of business analysis	130	CIO	2 days	Mon 5/15/06	Tue 5/16/06
132	Receive estimates of # of CSRs	131	CIO	2 days	Wed 5/17/06	Thu 5/18/06
133	Hosted services set-up		SOA Vendor	25 days	Wed 5/17/06	Tue 6/20/06
134	Install and configure hardware	131	SOA Vendor	3 days	Wed 5/17/06	Fri 5/19/06
135	Install and configure vendor systems	131	SOA Vendor	3 days	Wed 5/17/06	Fri 5/19/06

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136	Set-up connectivity between Vendor and Carrier	135	SOA Vendor	2 days	Mon 5/22/06	Tue 5/23/06
137	Vendor infrastructure software install and configure	136	SOA Vendor	10 days	Wed 5/24/06	Tue 6/6/06
138	Install initial ICP gateways and Process Manager	137	SOA Vendor	5 days	Wed 6/7/06	Tue 6/13/06
139	Perform connectivity testing	138	SOA Vendor	2 days	Wed 6/14/06	Thu 6/15/06
140	Perform SOA testing	138	SOA Vendor	5 days	Wed 6/14/06	Tue 6/20/06
141	Wireless trading partner set-up		SOA Vendor	27 days	Wed 5/17/06	Thu 6/22/06
142	Wireless trading partners contact initiation	131	SOA Vendor	1 day	Wed 5/17/06	Wed 5/17/06
143	Wireless trading partners LOA & Interconnect Agreement confirmation	142	SOA Vendor	1 day	Thu 5/18/06	Thu 5/18/06
144	Document wireless trading partners account manager contact info	142	SOA Vendor	1 day	Thu 5/18/06	Thu 5/18/06
145	Create / Submit Letter of Agency	144	SOA Vendor	1 day	Fri 5/19/06	Fri 5/19/06
146	Interoperability kick-off meeting with wireless trading partners	145	SOA Vendor	1 day	Mon 5/22/06	Mon 5/22/06
147	Configure connectivity with wireless trading partners	146	SOA Vendor	3 days	Tue 5/23/06	Thu 5/25/06
148	Interoperability test planning	147	SOA Vendor	2 days	Fri 5/26/06	Mon 5/29/06
149	Provide Vendor with Customer test data	148	SOA Vendor	1 day	Tue 5/30/06	Tue 5/30/06
150	Obtain wireless trading partner's test data for Carrier	149	SOA Vendor	3 days	Wed 5/31/06	Fri 6/2/06
151	Perform interoperability testing and certify wireless trading partners	150	SOA Vendor	14 days	Mon 6/5/06	Thu 6/22/06
152	Wireline trading partner set-up		SOA Vendor	27 days	Wed 5/17/06	Thu 6/22/06
153	Wireline trading partner contact initiation	131	SOA Vendor	1 day	Wed 5/17/06	Wed 5/17/06
154	Wireline trading partner LOA & Interconnect Agreement confirmation	153	SOA Vendor	1 day	Thu 5/18/06	Thu 5/18/06
155	Document wireline trading partner account manager contact info	153	SOA Vendor	1 day	Thu 5/18/06	Thu 5/18/06
156	Create / Submit Letter of Agency	155	SOA Vendor	1 day	Fri 5/19/06	Fri 5/19/06
157	Interoperability kick-off meeting with wireline trading partners	156	SOA Vendor	1 day	Mon 5/22/06	Mon 5/22/06
158	Configure connectivity with wireline trading partner	157	SOA Vendor	3 days	Tue 5/23/06	Thu 5/25/06
159	Interoperability test planning	158	SOA Vendor	2 days	Fri 5/26/06	Mon 5/29/06
160	Provide Vendor with Customer test data	159	SOA Vendor	1 day	Tue 5/30/06	Tue 5/30/06
161	Obtain wireline trading partner's test data for Carrier	160	SOA Vendor	3 days	Wed 5/31/06	Fri 6/2/06
162	Perform interoperability testing and certify wireline trading partner	161	SOA Vendor	14 days	Mon 6/5/06	Thu 6/22/06
163	Service Order Processing Procedures		Provisioning	45 days	Mon 6/5/06	Fri 8/4/06
164	Agree on data used for processing/validating port requests	140	Provisioning	20 days	Wed 6/21/06	Tue 7/18/06
165	Develop process to ensure compliance with Vendor Agreement	39	Provisioning	20 days	Mon 6/5/06	Fri 6/30/06
166	Develop process to ensure compliance with Wireless Carriers Agreements	47	Provisioning	20 days	Mon 6/5/06	Fri 6/30/06
167	Develop process to ensure compliance with Wireline Carrier Agreements	48	Provisioning	20 days	Mon 6/12/06	Fri 7/7/06
168	Update Fraud Prevention to incorporate specific LNP activity		Provisioning	20 days	Mon 6/19/06	Fri 7/14/06
169	Create Marketing Account Source Code for Portability		IT	20 days	Mon 7/10/06	Fri 8/4/06
170	Review existing skillsets and determine additional resource requirements		Provisioning	20 days	Mon 7/10/06	Fri 8/4/06
171	Develop Methods and Procedures - Port Out		Provisioning	40 days	Mon 7/24/06	Fri 9/15/06
172	Overall process for wireless to wireless	39,19	Provisioning	40 days	Mon 7/24/06	Fri 9/15/06
173	Overall process for wireless to wireline	39,19	Provisioning	40 days	Mon 7/24/06	Fri 9/15/06
174	Problem resolution (Design, Document)	39,19	Provisioning	40 days	Mon 7/24/06	Fri 9/15/06
175	Carrier Fall-out (Design, Document)	39,19	Provisioning	40 days	Mon 7/24/06	Fri 9/15/06
176	Handling complex ports (Design, Document)	39,19	Provisioning	40 days	Mon 7/24/06	Fri 9/15/06
177	Coordinating hot cuts (Design, Document)	39,19	Provisioning	40 days	Mon 7/24/06	Fri 9/15/06
178	Managing system outages (Design, Document)	39,19	Provisioning	40 days	Mon 7/24/06	Fri 9/15/06
179	Managing delayed responses (Design, Document)	39,19	Provisioning	40 days	Mon 7/24/06	Fri 9/15/06
180	Service Provider contact (Design, Document)	39,19	Provisioning	40 days	Mon 7/24/06	Fri 9/15/06

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ID	Task Name	Predecessors	Resource Names	Duration	Start	Finish
181	Document differences between wireless and wireline porting M&Ps to ensure completeness and reasonableness	39,19	Provisioning	40 days	Mon 7/24/06	Fri 9/15/06
182	Develop Methods and Procedures - Port In		Provisioning	37 days	Mon 9/11/06	Tue 10/31/06
183	Overall process for wireless to wireless	39,19	Provisioning	37 days	Mon 9/11/06	Tue 10/31/06
184	Overall process for wireline to wireless	39,19	Provisioning	37 days	Mon 9/11/06	Tue 10/31/06
185	Determine if customer should bring in their last bill or utility bill	39,19	Provisioning	37 days	Mon 9/11/06	Tue 10/31/06
186	Problem resolution (Design, Document)	39,19	Provisioning	37 days	Mon 9/11/06	Tue 10/31/06
187	Carrier Fall-out (Design, Document)	39,19	Provisioning	37 days	Mon 9/11/06	Tue 10/31/06
188	Handling complex ports (Design, Document)	39,19	Provisioning	37 days	Mon 9/11/06	Tue 10/31/06
189	Coordinating hot cuts (Design, Document)	39,19	Provisioning	37 days	Mon 9/11/06	Tue 10/31/06
190	Managing system outages (Design, Document)	39,19	Provisioning	37 days	Mon 9/11/06	Tue 10/31/06
191	Managing delayed responses (Design, Document)	39,19	Provisioning	37 days	Mon 9/11/06	Tue 10/31/06
192	Service Provider contact (Design, Document)	39,19	Provisioning	37 days	Mon 9/11/06	Tue 10/31/06
193	Document differences between wireless and wireline porting M&Ps to ensure completeness and reasonableness	39,19	Provisioning	37 days	Mon 9/11/06	Tue 10/31/06
194	Ensure 3rd party notification in resale environment is addressed	39,19	Provisioning	37 days	Mon 9/11/06	Tue 10/31/06
195	Snapback process	39,19	Provisioning	37 days	Mon 9/11/06	Tue 10/31/06
196	Confirm Data Transmission (handled by clearing house)		Provisioning	43 days	Mon 6/5/06	Wed 8/2/06
197	Identify Transmittable Data with Carriers (handled by clearing house)	39	Provisioning	10 days	Mon 6/5/06	Fri 6/16/06
198	Identify Inbound Acceptance/Denial Process of port request		Provisioning	43 days	Mon 6/5/06	Wed 8/2/06
199	Determine required data elements/values for acceptance	39	Provisioning	5 days	Mon 6/5/06	Fri 6/9/06
200	Determine credit status criteria for acceptance	39	Provisioning	1 day	Mon 6/5/06	Mon 6/5/06
201	Identify Acceptance/Denial Responses	39	Provisioning	5 days	Thu 6/22/06	Wed 6/28/06
202	Identify Phone Book and 411 data transmission process	39	Provisioning	30 days	Thu 6/22/06	Wed 8/2/06
203	Identify impacts of wireline to wireless portability related to directory listings	39	Provisioning	30 days	Thu 6/22/06	Wed 8/2/06
204	WNP Testing Phase			225 days	Wed 11/1/06	Tue 9/11/07
205	WNP Testing			225 days	Wed 11/1/06	Tue 9/11/07
206	WNP Internal Testing			30 days	Wed 11/1/06	Tue 12/12/06
207	SOA/ICP User Acceptance Testing			30 days	Wed 11/1/06	Tue 12/12/06
208	Perform Testing with Credit Bureaus	126	WNP Team	30 days	Wed 11/1/06	Tue 12/12/06
209	Perform SOA Transaction Testing	126	WNP Team	30 days	Wed 11/1/06	Tue 12/12/06
210	Perform ICP Transaction Testing	126	WNP Team	30 days	Wed 11/1/06	Tue 12/12/06
211	Perform OSS Interface testing	126	WNP Team	30 days	Wed 11/1/06	Tue 12/12/06
212	Define Standard Test Scenarios			26 days	Wed 11/8/06	Wed 12/13/06
213	Create test template	126	WNP Team	10 days	Wed 11/8/06	Tue 11/21/06
214	Modify/Approve testing template	213	WNP Team	5 days	Wed 11/22/06	Tue 11/28/06
215	Trading partner contact initiation			6 days	Wed 11/22/06	Wed 11/29/06
216	Document TP contact info		Test Team	1 day	Wed 11/22/06	Wed 11/22/06
217	Contact TP to set-up testing kick-off meeting	216	Test Team	5 days	Thu 11/23/06	Wed 11/29/06
218	Interoperability test planning	217		10 days	Thu 11/30/06	Wed 12/13/06
219	Provide vendor with customer test data	214	Test Team	5 days	Thu 11/30/06	Wed 12/6/06
220	Approval for interoperability test plan	219	Test Team	5 days	Thu 12/7/06	Wed 12/13/06
221	Inter-Carrier Pilot Testing			76 days	Fri 12/15/06	Fri 3/30/07
222	Bell Mobility Testing - Bell Canada	220		20 days	Fri 12/15/06	Thu 1/11/07
223	Perform Test		Test Team	5 days	Fri 12/15/06	Thu 12/21/06
224	Review Results	223	Test Team	2 days	Fri 12/22/06	Mon 12/25/06
225	Make Necessary Changes	224	Test Team	10 days	Tue 12/26/06	Mon 1/8/07

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ID	Task Name	Predecessors	Resource Names	Duration	Start	Finish
226	Re-Test	225	Test Team	3 days	Tue 1/9/07	Thu 1/11/07
227	Bell Mobility Testing - TELUS	220		20 days	Mon 1/8/07	Fri 2/2/07
228	Perform Test		Test Team	5 days	Mon 1/8/07	Fri 1/12/07
229	Review Results	228	Test Team	2 days	Mon 1/15/07	Tue 1/16/07
230	Make Necessary Changes	229	Test Team	10 days	Wed 1/17/07	Tue 1/30/07
231	Re-Test	230	Test Team	3 days	Wed 1/31/07	Fri 2/2/07
232	Bell Mobility Testing - Rogers	228		20 days	Mon 1/15/07	Fri 2/9/07
233	Perform Test		Test Team	5 days	Mon 1/15/07	Fri 1/19/07
234	Review Results	233	Test Team	2 days	Mon 1/22/07	Tue 1/23/07
235	Make Necessary Changes	234	Test Team	10 days	Wed 1/24/07	Tue 2/6/07
236	Re-Test	235	Test Team	3 days	Wed 2/7/07	Fri 2/9/07
237	Bell Canada Testing - Rogers	233		20 days	Mon 1/22/07	Fri 2/16/07
238	Perform Test		Test Team	5 days	Mon 1/22/07	Fri 1/26/07
239	Review Results	238	Test Team	2 days	Mon 1/29/07	Tue 1/30/07
240	Make Necessary Changes	239	Test Team	10 days	Wed 1/31/07	Tue 2/13/07
241	Re-Test	240	Test Team	3 days	Wed 2/14/07	Fri 2/16/07
242	Bell Canada Testing - TELUS	238		20 days	Mon 1/29/07	Fri 2/23/07
243	Perform Test		Test Team	5 days	Mon 1/29/07	Fri 2/2/07
244	Review Results	243	Test Team	2 days	Mon 2/5/07	Tue 2/6/07
245	Make Necessary Changes	244	Test Team	10 days	Wed 2/7/07	Tue 2/20/07
246	Re-Test	245	Test Team	3 days	Wed 2/21/07	Fri 2/23/07
247	TELUS Testing - Rogers	243		20 days	Mon 2/5/07	Fri 3/2/07
248	Perform Test		Test Team	5 days	Mon 2/5/07	Fri 2/9/07
249	Review Results	248	Test Team	2 days	Mon 2/12/07	Tue 2/13/07
250	Make Necessary Changes	249	Test Team	10 days	Wed 2/14/07	Tue 2/27/07
251	Re-Test	250	Test Team	3 days	Wed 2/28/07	Fri 3/2/07
252	Production Readiness	247		20 days	Mon 3/5/07	Fri 3/30/07
253	Review Final Test Results		Test Team	5 days	Mon 3/5/07	Fri 3/9/07
254	Assess Outstanding Needs	253	Test Team	5 days	Mon 3/12/07	Fri 3/16/07
255	Develop Final Report for CWTA	254	Test Team	10 days	Mon 3/19/07	Fri 3/30/07
256	Testing - Phase A	252	Test Team	63 days	Mon 4/2/07	Wed 6/27/07
257	Bell Mobility Testing - TCI	236	Test Team	10 days	Mon 4/2/07	Fri 4/13/07
258	Bell Mobility Testing - Virgin Mobile		Test Team	10 days	Mon 4/2/07	Fri 4/13/07
259	Bell Mobility Testing - Primus		Test Team	10 days	Mon 4/2/07	Fri 4/13/07
260	Bell Canada Testing - Virgin Mobile	258	Test Team	10 days	Mon 4/16/07	Fri 4/27/07
261	Bell Canada Testing - Primus	260	Test Team	10 days	Mon 4/30/07	Fri 5/11/07
262	Bell Canada Testing - TCI	261	Test Team	10 days	Mon 5/14/07	Fri 5/25/07
263	TELUS Testing - TCI	257	Test Team	10 days	Mon 4/16/07	Fri 4/27/07
264	TELUS Testing - Virgin Mobile	263	Test Team	10 days	Mon 4/30/07	Fri 5/11/07
265	TELUS Testing - Primus	264	Test Team	10 days	Mon 5/14/07	Fri 5/25/07
266	Rogers Testing - Primus	255	Test Team	10 days	Mon 4/2/07	Fri 4/13/07
267	Rogers Testing - TCI	266	Test Team	10 days	Mon 4/16/07	Fri 4/27/07
268	Rogers Testing - Virgin Mobile	264	Test Team	10 days	Mon 5/14/07	Fri 5/25/07
269	TCI Testing - Primus	266	Test Team	10 days	Mon 4/16/07	Fri 4/27/07
270	TCI Testing - Virgin Mobile	268	Test Team	10 days	Mon 5/28/07	Fri 6/8/07

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ID	Task Name	Predecessors	Resource Names	Duration	Start	Finish
271	Production Readiness		Test Team	13 days	Mon 6/11/07	Wed 6/27/07
272	Review Final Test Results	270	Test Team	5 days	Mon 6/11/07	Fri 6/15/07
273	Assess Outstanding Needs	272	Test Team	2 days	Mon 6/18/07	Tue 6/19/07
274	Develop Final Report for CWTA	273	Test Team	6 days	Wed 6/20/07	Wed 6/27/07
275	Testing - Phase B			64 days	Thu 6/14/07	Tue 9/11/07
276	Bell Mobility Testing - WSC	259	Test Team	10 days	Mon 6/25/07	Fri 7/6/07
277	Bell Mobility Testing - MTS	276	Test Team	10 days	Mon 7/9/07	Fri 7/20/07
278	Bell Mobility Testing - BMTS		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
279	Bell Mobility Testing - TBayTel		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
280	Bell Mobility Testing - Northerntel		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
281	Bell Mobility Testing - Sogetel		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
282	Bell Mobility Testing - SaskTel		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
283	Bell Canada Testing - SaskTel	262	Test Team	10 days	Mon 6/25/07	Fri 7/6/07
284	Bell Canada Testing - BMTS		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
285	Bell Canada Testing - TBayTel		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
286	Bell Canada Testing - Northerntel		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
287	Bell Canada Testing - Sogetel		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
288	Bell Canada Testing - WSC		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
289	Bell Canada Testing - MTS		Test Team	10 days	Thu 6/14/07	Wed 6/27/07
290	TELUS Testing - Aliant	265	Test Team	10 days	Mon 6/25/07	Fri 7/6/07
291	TELUS Testing - WSC		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
292	TELUS Testing - MTS		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
293	TELUS Testing - SaskTel		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
294	TELUS Testing - TBayTel		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
295	TELUS Testing - Northerntel		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
296	TELUS Testing - Sogetel		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
297	TELUS Testing - BMTS		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
298	Rogers Testing - TBayTel		Test Team	10 days	Mon 6/25/07	Fri 7/6/07
299	Rogers Testing - Aliant		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
300	Rogers Testing - WSC		Test Team	10 days	Mon 7/23/07	Fri 8/3/07
301	Rogers Testing - Sogel		Test Team	10 days	Mon 8/6/07	Fri 8/17/07
302	Rogers Testing - Sasktel		Test Team	10 days	Mon 8/20/07	Fri 8/31/07
303	Rogers Testing - MTS		Test Team	10 days	Mon 8/20/07	Fri 8/31/07
304	Rogers Testing - BMTS		Test Team	10 days	Mon 8/20/07	Fri 8/31/07
305	Rogers Testing - NorthernTel		Test Team	10 days	Mon 8/20/07	Fri 8/31/07
306	TCI Testing - NorthernTel		Test Team	10 days	Mon 6/25/07	Fri 7/6/07
307	TCI Testing - SaskTel		Test Team	10 days	Mon 7/9/07	Fri 7/20/07
308	TCI Testing - Sogetel		Test Team	10 days	Mon 7/23/07	Fri 8/3/07
309	TCI Testing - WSC		Test Team	10 days	Mon 8/6/07	Fri 8/17/07
310	TCI Testing - MTS		Test Team	10 days	Mon 8/20/07	Fri 8/31/07
311	TCI Testing - BMTS		Test Team	10 days	Mon 8/20/07	Fri 8/31/07
312	TCI Testing - TBayTel		Test Team	10 days	Mon 8/20/07	Fri 8/31/07
313	Production Readiness		Test Team	7 days	Mon 9/3/07	Tue 9/11/07
314	Review Final Test Results	312	Test Team	2 days	Mon 9/3/07	Tue 9/4/07
315	Assess Outstanding Needs	314	Test Team	2 days	Wed 9/5/07	Thu 9/6/07

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ID	Task Name	Predecessors	Resource Names	Duration	Start	Finish
316	Develop Final Report for CWTA	315	Test Team	3 days	Fri 9/7/07	Tue 9/11/07
317	Review Test Results			89 days	Thu 5/10/07	Tue 9/11/07
318	Monthly meeting		Test Team,PMO	1 day	Thu 5/10/07	Thu 5/10/07
319	Monthly meeting		Test Team,PMO	1 day	Thu 6/14/07	Thu 6/14/07
320	Monthly meeting		Test Team,PMO	1 day	Thu 7/12/07	Thu 7/12/07
321	Monthly meeting		Test Team,PMO	1 day	Thu 8/9/07	Thu 8/9/07
322	Monthly meeting		Test Team,PMO	1 day	Tue 9/11/07	Tue 9/11/07
323	WNP Training Rollout			225 days	Wed 11/1/06	Tue 9/11/07
324	Perform WNP Pilot Launch Training		Provisioning	105 days	Wed 11/1/06	Tue 3/27/07
325	Perform Management/Train the Trainer type training	326	Provisioning	90 days	Wed 11/22/06	Tue 3/27/07
326	Review vendor supplied training and documentation		Provisioning	15 days	Wed 11/1/06	Tue 11/21/06
327	Determine gaps between vendor supplied training and user requirements	326	Provisioning	15 days	Wed 11/22/06	Tue 12/12/06
328	Perform WNP Training			120 days	Wed 3/28/07	Tue 9/11/07
329	Training roll out to CSRs	325	Provisioning	120 days	Wed 3/28/07	Tue 9/11/07
330	Training roll out to Sales	325	Provisioning	120 days	Wed 3/28/07	Tue 9/11/07
331	Training roll out to Collections	325	Provisioning	120 days	Wed 3/28/07	Tue 9/11/07
332	Training roll out to Retention	325	Provisioning	120 days	Wed 3/28/07	Tue 9/11/07
333	Training roll out to Fraud	325	Provisioning	120 days	Wed 3/28/07	Tue 9/11/07
334	WNP Launch Phase			118 days	Mon 4/2/07	Wed 9/12/07
335	WNP Pilot Launch	220		31 days	Mon 4/2/07	Mon 5/14/07
336	Assess completion of CISC related activities	19		30 days	Mon 4/2/07	Fri 5/11/07
337	Update Customer Facing Web-Pages			10 days	Mon 4/2/07	Fri 4/13/07
338	Launch sales and marketing campaigns	221,337		1 day	Mon 4/16/07	Mon 4/16/07
339	Staff Kick-Off	221,338		1 day	Tue 4/17/07	Tue 4/17/07
340	Customer Promotion	221,339		5 days	Wed 4/18/07	Tue 4/24/07
341	Launch Pilot	336,340		1 day	Mon 5/14/07	Mon 5/14/07
342	WNP Common National Launch	259		23 days	Mon 8/13/07	Wed 9/12/07
343	Update Customer Facing Web-Pages			10 days	Mon 8/13/07	Fri 8/24/07
344	Launch sales and marketing Campaigns	343		1 day	Mon 8/27/07	Mon 8/27/07
345	Staff Kick-Off	344		1 day	Tue 8/28/07	Tue 8/28/07
346	Customer Promotion	345		7 days	Mon 9/3/07	Tue 9/11/07
347	Launch WNP nationally	346		1 day	Wed 9/12/07	Wed 9/12/07